

Privacy Policy

Joanne Helen Aesthetics – Privacy Policy

Joanne Helen Aesthetics is committed to protecting and respecting your privacy. This policy explains how we collect, use and protect your personal information when you visit this website or contact the clinic.

Who We Are

Joanne Helen Aesthetics

Great Harwood, Lancashire, United Kingdom

For any privacy-related questions, you can contact:

Email: joannehelenbeauty@gmail.com

What Information We May Collect

We may collect and process the following information:

- Personal details such as your name, email address and telephone number when you contact us or complete an enquiry form.
- Information you provide when booking an appointment or consultation.
- Medical information provided during consultations where relevant to treatment.
- Website usage information collected through cookies and analytics tools.

How Your Information Is Used

Your information may be used to:

- Respond to enquiries and messages
- Arrange consultations and appointments
- Provide safe and appropriate treatments
- Maintain medical records where required
- Improve the functionality and performance of the website

Your personal information will only be used for the purposes for which it was collected.

Medical Information

If you become a client, certain medical information may be collected during consultation. This information is required to ensure treatments are safe and appropriate.

Medical records are stored securely and are only accessed when necessary for your care.

Sharing Your Information

Your personal information will not be sold or shared with third parties for marketing purposes.

In some circumstances, information may be shared with trusted service providers such as:

- Secure booking systems
- Payment providers
- Medical prescribers where required

These providers are required to keep your information secure.

Cookies

This website may use cookies to improve your browsing experience and analyse website traffic.

Cookies help us understand how visitors use the website so we can improve content and performance.

You can adjust your browser settings to refuse cookies if you prefer.

Data Storage and Security

We take reasonable steps to protect your personal information and ensure it is stored securely.

Access to personal data is restricted to authorised individuals only.

Your Rights

Under UK data protection law, you have the right to:

- Request access to the personal data we hold about you
- Request correction of inaccurate information
- Request deletion of your data where appropriate
- Withdraw consent for certain uses of your data

If you wish to exercise any of these rights, please contact us using the details above.

Changes to This Policy

This privacy policy may be updated from time to time. Any changes will be posted on this page.

Contact

If you have any questions about this privacy policy or how your information is handled, please contact: Joanne Foster

Joanne Helen Aesthetics

Great Harwood, Lancashire

Email: joannehelenbeauty@gmail.com